



HYPHEN
SOLUTIONS™



ALERTS - INVENTORY - WARRANTY - PROGRESS

Warranty Module & Homeowner Portal

1 Alerts

Communicate with your homeowners in real-time during the construction process and post-sale. Create alerts based on recalls, warranty registration, home owner tips, and more.

2 Inventory

Allow homeowners to manage an itemized list of all their home assets as they are installed. Provide your homeowners with asset protection, appraisal

3 Warranty

Track and report on every warranty submission. Access all work orders scheduled appointments from tickets created. Ensure a great customer

4 Progress

Allow homeowners to see their home being built during every stage and milestone of the process. Homeowners can share updates on social media

*We Provide You With a
One Stop Shop for All of Your
Warranty & Service Work Needs!*

We understand problems that occur during construction and after closing and we design processes for them using extensive research and development. Our Warranty Module and Homeowner Portal will be your solution for achieving long lasting homeowner satisfaction.

GET IN TOUCH:

Reach out at **972.728.8100** or
Sales@hyphensolutions.com

Homeowner Satisfaction

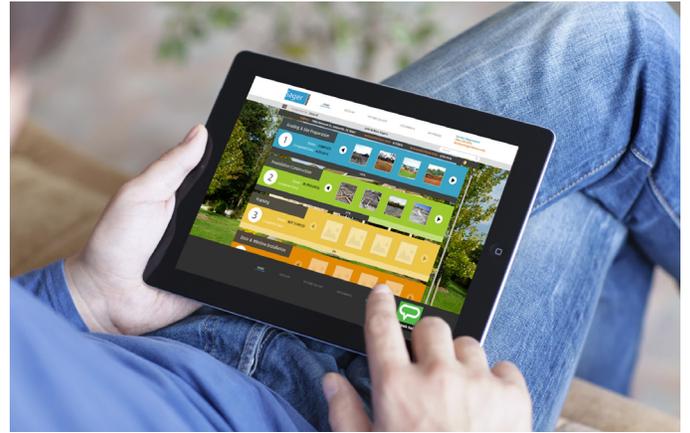
The Homeowner Portal keeps you in touch with your clients throughout the construction process and warranty service period. Connect with your homeowners on a more personal level by allowing them to digitally submit warranty requests, view and share the creation of their homes, and manage all relevant documentation in a single, cloud-based location. Never miss an appointment again.

Operational Efficiency

Implement efficiencies across your company by accessing all your job information in one central location. Effectively manage and communicate with your team for standardized warranty response. As a BuildPro user, all of your job, product, and vendor data is automatically

Customer Management

Schedule follow-up alerts on warranty and home closings in customizable intervals. Manage all homeowner changes through our ERP/Sales integration, ensuring that all data gets captured. Respond to every request based on your



Additional Benefits

Trade Contractor Management: Instantly connect with your vendors and automate work order-to-invoices. The Warranty module will automatically send out alerts in SupplyPro.

Document Management: Fully manage documents at the warranty ticket and job levels. Document uploads may include product guides, warranty data, appraisal item values, photos, and more.

Customizable Interface & Fields: Tailor the Warranty module and Homeowner Portal to fit your needs and processes with customizable homeowner views and back office work order/warranty-specific fields.

Warranty Tracking & Job History: Easily access your job schedule, notes, and relevant PO details from either BuildPro or the Homeowner Portal. Track warranty task costs and start date at the job level.

Warranty Dashboard: Access valuable, ad-hoc reports for all warranty tickets and work order aging. Full cycle data reporting integrates with BuildPro log shipping and the Dashboards module.

Innovation-Focused: Digitally sign off on tickets and work orders using e-signatures. Access your warranty module on-the-go with mobile tablet access.

One Tool for every supplier. Don't send suppliers to multiple portals ever again!

GET IN TOUCH: Reach out at **972.728.8100** or **Sales@hyphensolutions.com**